UPS WORLDSHIP - FEDEX SHIP MANAGER

SEAMLESS INTEGRATION WITH TRULINX

Seamless integration between UPS Worldship - FedEx Ship Manager Online and TrulinX is included in the TrulinX base package. This capability enables TrulinX customers to improve customer service and experience substantial time-savings while significantly decreasing errors during the invoicing process.

Real-time integration with UPS Worldship and FedEx Ship Manager allows our customers increased efficiency, productivity and profitability.

Real Time Data Exchange

Real time connectivity between the UPS Worldship - FedEx Ship Manager databases and the TrulinX database allows importing of information regarding customer bill-to, ship-to, vendors and pick ticket data, giving customer service and warehouse staff up-to-date information. Freight amounts include any additional handling added by UPS/FedEx, which is imported back to TrulinX to be included on the invoice for completely accurate freight costs.

Package Shipment Data

Automatically export package shipment data (including tracking number, service type, package weight, amount, etc.) into your TrulinX database for use in TrulinX-based shipment inquiries and streamlined invoicing. This places all the information you need at your fingertips for quick and easy retrieval and allows for more complete inbound freight recovery. For faster and better customer service, you are able to track a package by clicking a button in TrulinX and going right to the UPS website.

Automatic Posting

Improve customer service levels with automatic posting of freight, handling charges, tracking numbers and shipment information to the TrulinX invoicing module.

Shipment Email Notification

Warehouse staff can send notification emails to the customer via the UPS Worldship "Quantum View Notify" or "FedEx ShipAlert" when a package is shipped.

Shipping Labels

Shipping labels are automatically printed for your packages, which include tracking number and optional customer information.

UPS – FedEx Updates

With the real time UPS Worldship-FedEx Ship Manager integration, their price and fuel surcharge updates are automated and the need to manually key in is eliminated.

Improved Customer Service

TrulinX automatically open the UPS website and tracks the shipment right from the tracking number displayed in the Pick Ticket Manifest, allowing customer service to be faster and more efficient.

Increase Warehouse Efficiency

By automating, you free your warehouse crew to do more, ship more, and make you more money. Saves your staff hours of time.

Reduce Errors

Since information no longer needs to be re-keyed into either TrulinX or UPS Worldship-FedEx Ship Manager, the potential for error is drastically reduced and accuracy levels are improved. This saves you time and money in the process.

Focused on Distributor's Needs

TrulinXcontinually improves their software with suggestions and feedback from customers to provide the most efficient technology to do business.

Tribute makes a difference where it counts — on your bottom line, on your service levels and most importantly, with your customers.